Division of Health Care Facilities (X3) DATE SURVEY STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION COMPLETED AND PLAN OF CORRECTION IDENTIFICATION NUMBER: 02 - STATE BUILDING A. BUILDING B. WING 06/21/2010 TN1914 STREET ADDRESS, CITY, STATE, ZIP CODE . NAME OF PROVIDER OR SUPPLIER 3025 FERNBROOK LANE LAKESHORE HEARTLAND NASHVILLE, TN 37214 (X5) COMPLETE DATE PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE. (EACH DEFICIENCY MUST BE PRECEDED BY FULL **PREFIX** PREFIX REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFIGIENCY) N 832 N 832 1200-8-6-.08(2) Building Standards 07/13/10 On 06/22/10, the outside electrical contractor, who had just installed (2) The condition of the physical plant and the the electrical outlet, replaced the overall nursing home environment must be developed and maintained in such a manner that missing ceiling tiles. the safety and well-being of residents are 2. On 06/25/10, the maintenance assured. assistant inspected the building for damaged/missing ceiling tiles. No issues were found. 3. The maintenance assistant will This Rule is not met as evidenced by: inspect the facility monthly for Based on inspection during the survey, it was missing/damaged ceiling tiles. determined, the facility failed to maintain the The Environmental Services physical plant for the safety of both patients and Director will monitor the staff as required. Tennessee Department Of inspections for 3 months and cease Health (TDOH) 1200-8-6-08(2) monitoring if no issues are found. The findings included: On 6/21/10 at 9:30 PM observation within the dietary area revealed two of the ceiling tiles were missing. The deficiency was verified by the Maintenance Director and later acknowledged by the Administrator during the exit interview. Division of Health Care Facilities

STATE FORM

LABORATORY DIBECTOR AOR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

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If continuation sheet 1 of 1